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**Latimer, Becky**

**From:** Latimer, Becky  
**Sent:** Monday, December 16, 2019 8:38 AM  
**To:** [REDACTED]  
**Subject:** 2019-290-WS

Dear William and Rose Cotter,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at [www.psc.sc.gov](http://www.psc.sc.gov).

- Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates <https://dms.psc.sc.gov/Web/Dockets/Detail/117247>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Becky Latimer



\* Required Fields

Date: \* 12/13/2019

**Letter of Protest**  
**Docket No. 2019-290-V**

**Protestant Information:**

Name \*

William & Rose Cotter

Mailing Address \*

City, State Zip \*

29063

Phone \*

E-mail

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

We are Blue Granite Customers

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

One of the reasons we moved to Irmo is the manageable utility bills. We came here in Sept of this year and very recently were informed that there is a history of Blue Granite polluting. Was fined, and now expects the residents to pay for their illegal behavior. Also, we discovered we are being charged a flat fee of \$65.08 a month. Our water bill this month is \$25.00. It is just us living in our home, we use little water, and are not rocket scientists but don't understand why are we charged for more water going out than coming in? It makes no sense there will be a huge increase, when there should be NO increase, in Sewer bills. We were informed that rates had already gone up before we moved here. It is perplexing a private company is allowed to run a necessary service (no choice for customer - can't live without water or using bathroom) and be allowed to take such advantage of the general public. The Commission should have the concerns of the people in the forefront not greedy corporations who are arrogantly

**3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \***

Unfortunately we cannot attend the hearing. Health issues are a huge obstacle for us. We hope that this letter of protest will be considered by the Commission. Thank you for your attention to this matter.

Signature Required: